

# PPG Minutes 20th June 2024

## **Present:**

LL (Chair)

Dr J Hobman (GP Partner)

TK (Assistant Practice Manager)

CE

HE

BW

**Apologies:** IL, MK, PR, MY

**Minutes meeting 21<sup>st</sup> March 2024:** Brief discussion over the minutes and all covered.

## **Matters Arising from the last meeting.**

**(a) Update of the Facebook Page:** Followers of the surgery Facebook page have nearly doubled! From 63 followers to 132. Lots of likes and shares also. TK is updating surgery news as and when, including sharing local information too.

**(b) 'Meet a staff member':** Dr H has prepared a piece of information about herself, awaiting a photo and will then be added to the reception area. Nurse Godwin and TK to follow afterwards. This will be in place before next meeting.

**(c) Television:** Unfortunately, the TV seems to have some sort of protection programmed. This meaning it does not accept memory sticks. TK will try one more attempt, if that does not work, then will abandon the idea of a power point in the waiting room at this time.

## **Agenda Items.**

### **(a) Display of leaflet in waiting room and information.**

The wall area in the surgery that was home to PPG information has now been boarded and painted. Looks better. The surgery has purchased a large notice board for the PPG to use for their group. There are also new leaflet holders placed around the waiting room. Next to the baby/pregnancy notice board is a new leaflet holder that holds baby/pregnancy information. On the main wall at the entrance, there are new leaflet holders which will house general surgery information, including newsletters, PPG interest form and other general information services. Next to the television in the waiting room, this will be our health area, to include Age UK, Arthritis and Cancer information. (TK ordered cancer leaflets)

### **(b) Health education talk/topics –**

TK has emailed Ramsey Health Care and is awaiting a response to see if there is a replacement for the previous relations manager who has now left the company. TK to update.

### **(c) Prescribing of statins.**

LL mentioned that some patients have received texts to offer them a statin. Dr H explained that following routine blood tests, the clinicians calculate the cardiovascular risk score working alongside the NICE guidelines. If cholesterol is slightly raised the clinician will send an information text advising diet and exercise options. If significantly raised, the clinician will text the patient to make an appointment to discuss.

## **Practice update**

### **(a) Property services work.**

TK informed that the staff room has started to be renovated, awaiting painting. The surgery is scheduled for a full decoration. This will hopefully happen before Christmas, no guarantees at present. The drains are still an ongoing issue, NHS Property Services are handling the maintenance of this.

### **b) Mental Health day – Pride Month**

TK explained the surgery have been participating in some campaigns, this includes wear green for mental health day, Pride month including staff pride day. Staff enjoy participating in these with the option to donate to the local foodbank in exchange for wearing colours relating to the campaign.

### **(b) NHS App week**

TK is looking into a possible NHS App awareness week. TBC. This will involve contacting patients who do not have the app and potentially offering a drop in session for people to attend to with their devices to get help to set it all up. More information to follow once a confirmed date is set.

## **Any other business**

Flu clinics were discussed. This year the surgery will be holding 2 clinics first, specifically for pregnant women and children (2-3 or at risk) . The following clinics for other eligible patients. Dates proposed are:

Sept – 18<sup>th</sup> and 25<sup>th</sup> – to be held in clinical rooms. Pregnant woman and children only.

Oct – 2<sup>nd</sup>, 5<sup>th</sup>, 9<sup>th</sup> and 16<sup>th</sup> – to be held in the waiting room like previous years.

Once the practice has finalized the planning stages, text messages with self book links will be sent to those eligible.

If any PPG members would like to volunteer to help at the clinics that would be appreciated.

## **Next quarterly meeting Dates**

19th September

12th December