

Conway Road Medical Practice

80a Conway Road Sale Cheshire M33 2TB

PPG Minutes 13.10.22

Attendees: Dr Julie Hobman (GP Partner) Tracy King (Assistant Practice Manager) CR, AB, HM, PR, KS, IL, AG, BW, JK, HS. (apologies if any members were missed)

Apologies:

JK, AT, CE, LL, BC, KW, MK (apologies if any members were missed)

1 – Welcome

Many thanks for all who attended.

2- Chair/Vice chair/Secretary

We have had 1 volunteer email over their nomination. Whilst at the meeting PR very kindly offered to be our secretary. Due to the lack of nominations – it was decided that we will tide this over until the next meeting to ideally fill these positions. If you would like to nominate yourself to be our Chair/Vice chair – please contact Tracy to inform. As it stands we only have 1 nomination/volunteer for Chair/Vice Chair.

3- PPG moving forward

JH and TK explained that moving forward we would like the PPG members to be more in control of the group and meetings. The premise being that both JH and TK would attend as a representative of the surgery. The secretary would take the minutes and compile.

4- Defibrillator update from members

One of our members (JK) very kindly liaised with a member of the Boundary House Medical Centre PPG (BHMC). BHMC set up a business account to receive funds raised. They advertised in the waiting room, approached local amenities and companies to source funds and placed a bid with Manchester Airport Group for a grant. The defibrillator was purchased from North West Ambulance Service. One member suggested could we approach the local Community Centre, football club based in park, Trafford Housing Trust, St Ann's/St Francis' churches for joint funding? JH will take this information to the next clinical practice meeting to inform our other GP Partners of the cost and options available and will update at our next PPG meeting.

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Dr. Frier Dr. Wilson Dr. Hynes Dr. Burlington Dr. Clarke Dr. Polson
Dr. Pearson Dr. Brocklehurst Dr. Hobman Dr. Cufflin

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5- Patient talks

We had decided to not pursue any patient talks whilst we undertook our busy flu/covid vaccination campaign. TK has started liaising with suggestions from our previous meeting to see if we can organise anymore talks. TK to update once we have more information.

6- Breast screening update

TK/JH informed the group that our surgery was in the process of the national breast screening recalls. We will receive the data for these calls by Jan 2023. We have received an interim report which gave the following results:

1. 50-54 yr olds were the best attenders – 60-64 yr olds were lowest attenders.
2. 310 patients were invited during June and July. 149 attended.
3. 132 patients will have a routine recall.
4. 4 patients had a non operative biopsy
5. 1 patient received a diagnosis.

7- Flu/covid season update

TK explained we are nearing the end of our Flu and Covid campaign. Our clinics started on Saturday 24th September and have run on selected Saturday mornings 8.30am-12.30pm and Wednesday evenings 3.00pm-8.00pm. TK expressed that there is immense planning to organise these sessions and commended our Practice Manager in her strategic planning and efforts to ensure it flows as smoothly as they have done. We had many compliments from patients and their families regarding our clinics. Since the 24th September we had administered **2536** flu/covid vaccinations!!! This includes 2-3 year olds, over 65 year olds, 18-64 year olds at risk and under 18 year olds at risk. TK and JH acknowledged the dedication and work ethic of all staff involved both clinical and non clinical for their commitment to protect our patients. We have 2 clinics to go 29th October and 2nd November.

8- Website update

TK spoke about how we are constantly improving and updating our website. We now have a dedicated additional support section on the website. Where possible we have included videos to help patients who may struggle to read/understand the information. Trying to break barriers and support all inclusively. The areas include bowel/breast/cervical screening, cancer support, FIT tests, mental health and wellbeing and homelessness. It was suggested that we have a section on the menopause – TK to look into and gather some relevant information. TK explained that all the links to the website support sections are available to the GPs and have been created into text message templates to be easily shared to patients if needed. A suggestion discussed in the meeting was whether it would be helpful for patients who have attended breast screening to share a brief message to any

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patients who were worried. TK will organise a message to these patients and will add some responses to our breast screening section of the website. To view the additional support section please visit the following link <https://www.conwayroadsurgery.co.uk/additional-support/>

AOB

TK proudly informed the group that our surgery has signed up to the Homeless-Friendly pledge. This confirms our commitment to being a homeless-friendly organisation. To view more information please visit the following link <https://www.conwayroadsurgery.co.uk/additional-support/homeless-pledge/>

We ended the meeting by thanking all members for coming. Your support and input is invaluable.

Date of next meeting : Thursday 19th January at 6.30pm

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