

# PPG Minutes 21st March 2024

## **Present:**

LL (Chair)

IL (Vice-Chair)

PR (Secretary)

Dr J Hobman ((Lead GP)

AW-G

MK

MY

MW

CE

BW

**Apologies:** TK, GO, HE

**Minutes meeting December 2023:** an error was spotted with the date showing as September instead of December. PR will correct this and resend the Minutes out.

## **Matters Arising from the last meeting.**

**(a) Update of the Facebook Page:** There has been an increase of followers on Facebook. There are now 63 followers.

**(b) 'Meet a staff member':** Dr JH informed us that there had not been much in the way of feedback/interest and will follow this up; possibly herself being the first staff member to volunteer.

**(c) Survey:** Currently this has been put on hold.

**(d) Television:** Dr JH was pleased to inform us this has now been set up in readiness to soon go ahead. TK has prepared a PPT presentation of around 48 minutes; it was suggested that the Facebook Page be added to this as well. This is already in the presentation.

## **Agenda Items.**

**(a) Display of leaflet in waiting room and update from meeting on 10th January:**

This took place and the following was observed, and suggestions made.

Many of the leaflets were out of date and are obscured by the type of display racks. The seating arrangement could be an issue as depending on where a patient is sat, they may not be able to view the boards, or if patients waiting to be seen are in the way, it would not be ideal (personal space etc).

The topic of themes were raised, with agreement that some health conditions/topics could overlap, and there would probably be less need for leaflets once the TV is up and running. AW-G mentioned that the boards and health information need a fresh outlook and kindly offered that he could arrange for any printing of posters to be laminated in colour.

Enquiries had been made to McMillan to find they were only used within their own organisation.

There was also an issue of infection control due to the type of boards used. I.e. a flock type board cannot be sanitised the same as a 'wipe-clean' board.

It was agreed that a 'wall display group' may be useful and this takes place on Wednesday 24th April with all those interested and available to attend.

### **(b) Health education talk/topics – Arthritis campaign? (TK update on Hayley).**

It was confirmed that Hayley had now left Ramsey, but there is the possibility of still being in touch. Courses mentioned for the future were paediatric first and mental health first aid. CE stated that there were useful and informative videos about defibrillators and fire-fighting on YouTube.

### **(c) Update on Cookson first aid**

LL gave feedback of the first aid course which was very successful. Although not as many attended as hoped for, it was agreed that quality over quantity was more important, and if just one life was saved by participants attending, then it was worthwhile.

### **(d) Patient's choices**

Ramsey had implied there had been a low take up for referrals which gave the wrong impression. While a patient can request a preferred hospital for treatment; they won't necessarily get this due to set criteria for the various conditions.

## **Practice update**

### **(a) Update on winter access scheme**

Extra funding had been given which enabled more appointments; this was particularly helpful as we have been going through the winter months

### **b) Eligibility criteria for PSA test**

MK was concerned about whether the PSA test could over diagnose. Dr JH stated there was no prostate cancer test available in the same way as woman may have mammograms etc; it is only if symptoms are manifesting themselves or there is a family history. Also, an examination would be done alongside a blood test for any indicators.

**(c) Eligibility for tests that future health awareness sessions may cover.**

Members felt this was essential and important when a provider gives talks, as it could give those that attend false expectations.

**(d) Women's health TK topic**

This was not covered due to TK having to give apologies.

**(e) NHS app**

There has been good feedback about the app. There was however concern from AW-G about mixing up patient information as he himself had experienced. Also that historical information shows that can give the wrong impression if it hasn't been updated. Dr JH mentioned that medical information can be controlled what can be seen regarding results, as there was concern that with an important life-changing test result, this may not be the best way to find out.

**(f) Pot holes.**

Everyone was delighted to find out these had been repaired except for one. This will be chased up.

The meeting concluded at 19:20pm

**Next quarterly meeting Dates**

20th June  
19th September  
12th December